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www.ips.tennessee.edu

University expertise for
community and workplace needs

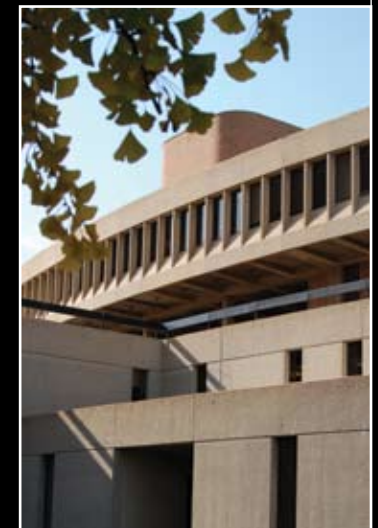
**WHAT IS THE
INSTITUTE FOR PUBLIC SERVICE?**
Public Service—it's how the University
of Tennessee gives back to the people of
Tennessee and the nation.

The University of Tennessee does not discriminate on the basis of race, sex, color, religion, national origin, age, disability, or veteran status in provision of educational programs and services or employment opportunities and benefits. This policy extends to both employment by and admission to the university.

The university does not discriminate on the basis of race, sex, or disability in its education programs and activities pursuant to the requirements of Title VI of the Civil Rights Act of 1964, Title IX of the Education Amendments of 1972, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act (ADA) of 1990.

Inquiries and charges of violation concerning Title VI, Title IX, Section 504, ADA or the Age Discrimination in Employment Act (ADEA) or any of the other above referenced policies should be directed to the Office of Equity and Diversity (OED), 1840 Melrose Avenue, Knoxville, TN 37996-3560, telephone (865) 974-2498 (V/TTY available) or 974-2440. Requests for accommodation of a disability should be directed to the ADA Coordinator at the UTK Office of Human Resources, 600 Henley Street, Knoxville, TN 37996-4125.

IPS0563 05/07 • E13-0110-000-030-07



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The Institute for Public Service takes the expertise of a statewide university to the communities of Tennessee by helping leaders in government, business, and law enforcement solve real-world problems every day.

As a land-grant institution, the University of Tennessee has the responsibility of addressing societal, economic, and environmental issues that affect Tennesseans. Through its four agencies, the statewide UT Institute for Public Service leads the university's outreach efforts, creating a yearly economic impact of more than \$500 million.

The four agencies of the Institute for Public Service are the Center for Industrial Services; the County Technical Assistance Service; the Law Enforcement Innovation Center; and the Municipal Technical Advisory Service.

SOLUTIONS

- **Helping entrepreneurs** take products from concept to production and distribution
- Drafting **model ethics ordinances** for Tennessee's local governments
- Preparing law enforcement to detect and **prevent terrorist activity** at major transportation centers nationwide
- Helping an automotive parts supplier achieve national recognition for **excellence in manufacturing**
- Analyzing costs to **help counties build roads** cost-effectively
- **Managing leadership institutes** for the Tennessee Department of Personnel
- **Helping cities** obtain nearly \$20 million in Assistance to Firefighter Grants
- Providing resources and expertise to help crime scene investigators **solve cold cases**
- Advising a county how to **save \$21 million** for a detention center and workhouse



BRINGING EFFICIENCY TO GOVERNMENT

The **County Technical Assistance Service (CTAS)** offers assistance to Tennessee's 95 counties each day. CTAS helps county officials wrestle with everything from transportation and solid waste issues to capital building project budgets and legal questions. Additionally, interactive classroom lectures and online training courses provide thousands of new county officials with the information they need to better serve their constituents.

Municipal government officials know that when a question or problem arises in their city, they can call on the **Municipal Technical Advisory Service (MTAS)** for solutions. MTAS consultants make regular visits to city halls to explain accounting responsibilities; analyze and prepare city codes; provide legal opinions; guide solid waste decisions; evaluate personnel policies; and much more. Training programs and numerous publications keep city officials current on the best practices in municipal management.

Government officials answer citizens' concerns every day. But when they need help themselves, they turn to UT's Institute for Public Service. Through multiple leadership development programs, university faculty and other consultants provide progressive,

unbiased instruction to Tennessee's elected and appointed city, county, and state officials, promoting strong leadership in Tennessee.

IMPROVING TENNESSEE'S MARKETPLACE

The **Center for Industrial Services (CIS)** works with Tennessee's community and business leaders to identify opportunities for economic growth, attract new businesses, understand government contract procurement, and develop new products, all resulting in more jobs for Tennesseans.

KEEPING OUR HOMELAND SECURE

The **Law Enforcement Innovation Center (LEIC)** provides innovative and technologically-based training to law enforcement agencies and the communities they serve. Program areas include forensics and homeland security, management and leadership training, cybercrime investigation, and community education programs that address drug awareness, emergency preparedness, and youth concerns.

